Building a CaiaSoft Request from ILLiad Field Info

Example Functionality as of Feb 2020

ILLiad

Process 1: ILLiad sends Request Identifiers to the Caiasoft API

Data Flow →

CaiaSoft

Process 2 : Using the TN sent in Request, Caiasoft Initiates an API call to ILLiad for the complete record

Data Flow →

ILLiad

Process 3: ILLiad API returns all fields in the ILLiad transaction record

Data Flow →

CaiaSoft

Process 4: Customized Request Details based on the ILLiad Record, starting with Process Type & Request Type Fields

DocDel

Yes

"Use PhotoJournalTitle as Main Description, use ArticleJournal only when PhotoJournalTitle blank"

Lending: Loan

Yes

"If ItemInfo3 contains "STAFF BOX" then circulate to Stop X with ItemInfo 3 as note, else Stop Y"

Lending: Article

Yes

"Look for Barcode in ItemNumber Field for these requests"

CaiaSoft

Process 5: Request Placed in CaiaSoft Queue